# Federal A BEGLARC Marketing Study 2019 Media &

Navy/Marines Edition



© 2019 Market Connections, Inc.

## Table of Contents



Background & Methodology	3
Demographics	9
Federal Environment	14
Media Results	20
Confidence & Marketing Impact Index	30
Marketing Tactics	32
Federal Media & Marketing Dashboard	48

## Background & Methodology

## Methodology

- Comprehensive respondent base
  - Market Connections proprietary Government Insight Panel
  - Third party databases
  - Print publications
  - $_{\circ}$  Digital sites
- Over 200 media outlets
- Online survey fielded in June August 2019
- Data weighted to ensure publications were not over- or under-represented in sample (total weighted sample size: 266)



## **Topics Covered**

#### Demographics

- Agency/Location
- Age
- Political affiliation

#### Job functions

• Over 25 job functions

#### Purchase responsibility

• Over 40 product/service purchase categories

#### Trade shows, webinars

#### **Trusted sources of information**

Time spent with media

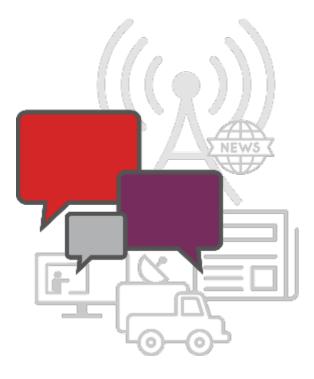
#### Media usage

- Print
- Digital & social sites

#### Washington, DC

• Print, digital, broadcast

#### ...and much more





#### **Government Media**

- Over 65 media properties
- New this year
  - FedSmith.com
  - G2Xchange.com
  - RouteFifty.com
  - American City and County
  - Governing
  - Government Technology

#### **Business & News Media**

- Over 30 media properties
- New this year
  - ESPN.com

#### **Technology & Industry**

- Over 20 media properties
- New this year
  - Techwire.net

#### Social Media & Lifestyle

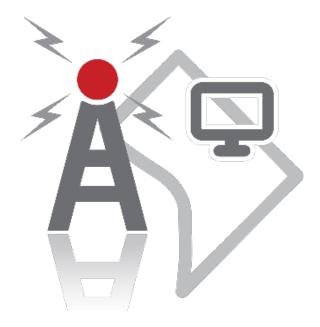
• Over 20 sites





### WASHINGTON METRO AREA Local Media: Print, Broadcast and Digital

- 20 AM/FM radio stations
- 11 television news networks
- 10 early morning political commentary programs
- Six local publications
- Companion sites



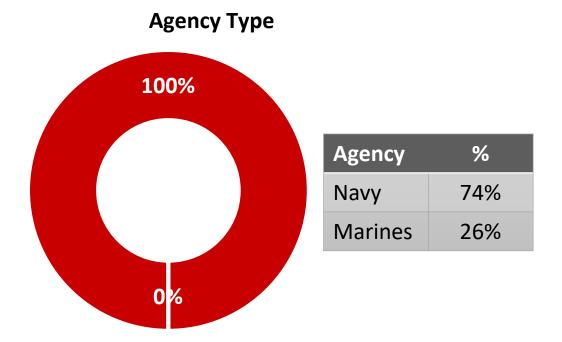
## New This Year

- **Demographics:** Marital status, household composition, household income, resident status (e.g., own, rent), financial product and major purchase plans
- News: "Go-to" sources
- Mobile: Apps used, push notifications, podcasts
- Events and Webinars: Deeper dive
- **Day in the Life:** Media exposure throughout a typical day

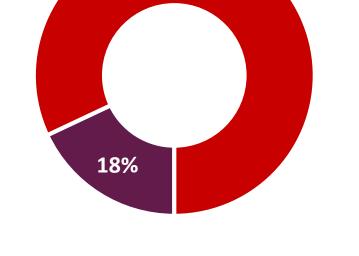


## Demographics

### DEMOGRAPHICS Agency Type & Location



Civilian or IndependentDefense or Military



Location

82%

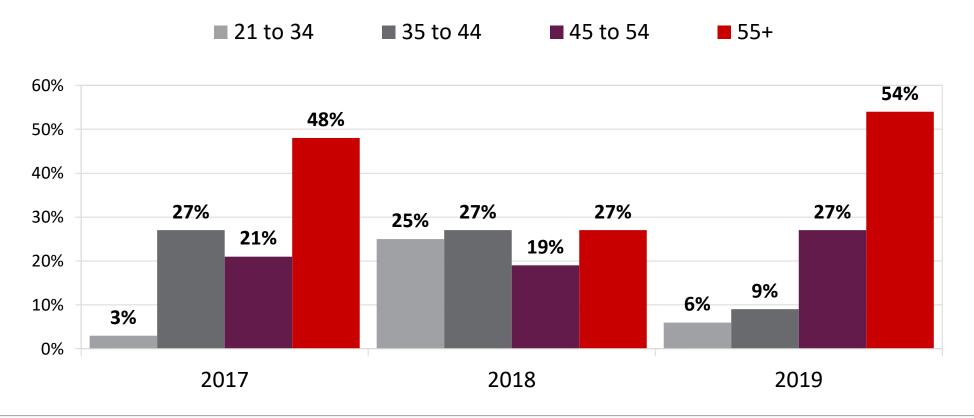
Inside the BeltwayOutside the Beltway

e

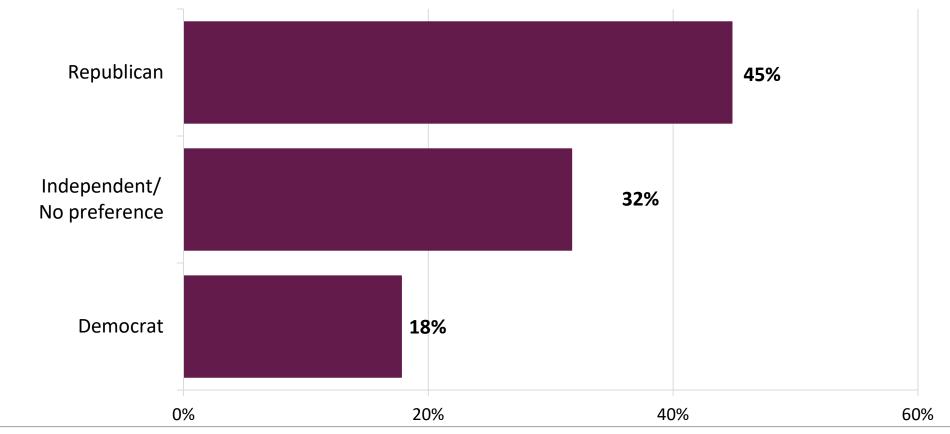


#### TREND 2017-2019





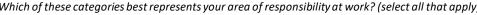
### DEMOGRAPHICS Political Affiliation



13

## Top 10 Job Functions & Purchase Categories

	Job Function	Product/Service Purchase Categories	
	Training, education	Computer systems/hardware	
	Engineering/architecture	Education/training classes and services	م
	Informational technology, computers, systems	Aviation/aerospace products and services	
	Project/program management and administration	Office equipment and supplies	
	Executive and command	Communications/telecommunications	
	Legal, law, patent, copyright and claims	Engineering products/services	
	Accounting, budget and finance	Aircraft	
	Cloud computing	Weapons/combat systems	
,	Law enforcement and public safety	Furniture/furnishings	EI
	Maintenance and repair	Simulation/training equipment/services	

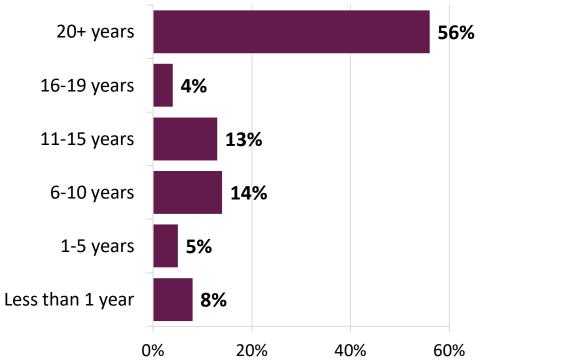


•

Which of these categories best represents your area of responsibility at work? (select all that apply) In the past year, for which of the following products or services have you been involved in the acquisition/procurement process (specify, evaluate, recommend, approve or buy)? (select all that apply)

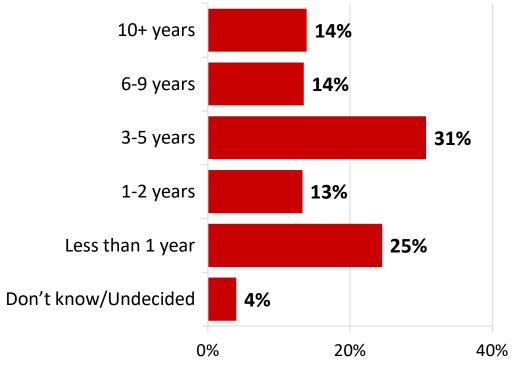
## Federal Environment





#### Total Years as a Federal Employee

#### Years Until Leaving Federal Employment



How many years in total have you served as a federal government employee? (Include military service, if applicable.) In how many years do you plan to leave federal employment?

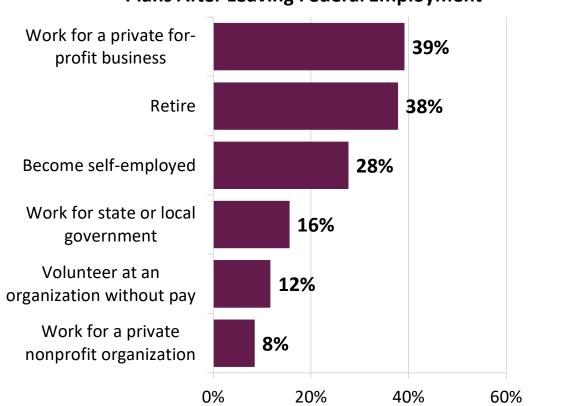
e

#### FEDERAL MEDIA & MARKETING STUDY 2019



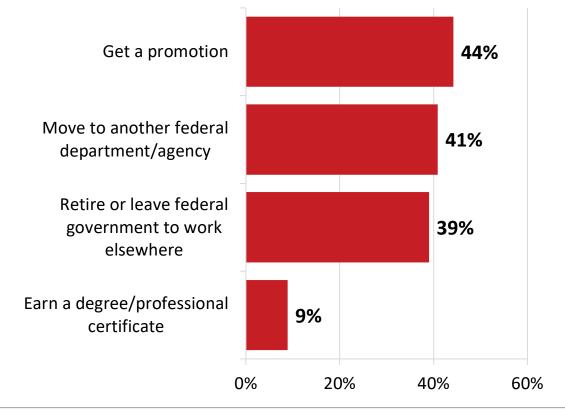
#### **Future Plans**

e



#### **Plans After Leaving Federal Employment**

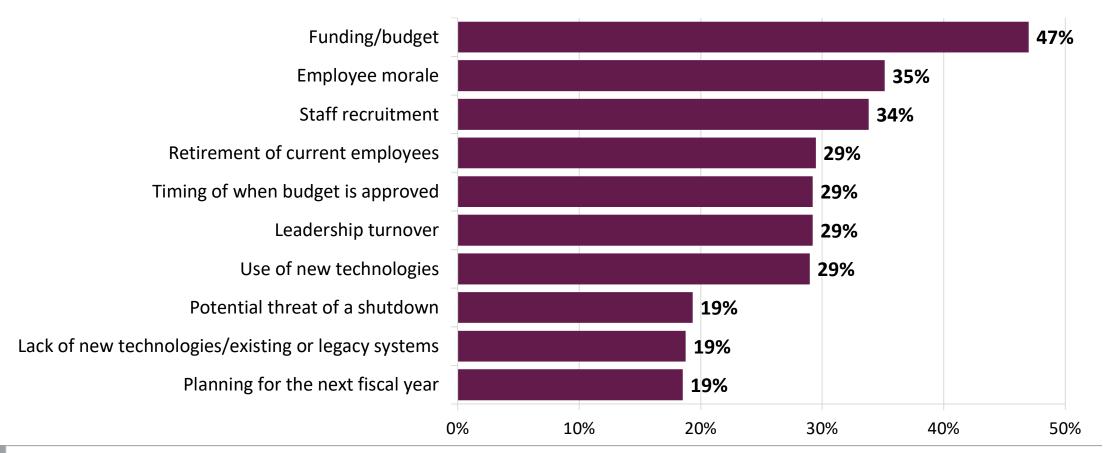
#### **Career Plans for the Next 5 Years**



What do you plan to do after you leave federal employment? (select all that apply) What are your career plans for the next 5 years? (select all that apply)



## Top Work-Related Challenges Over Next Year



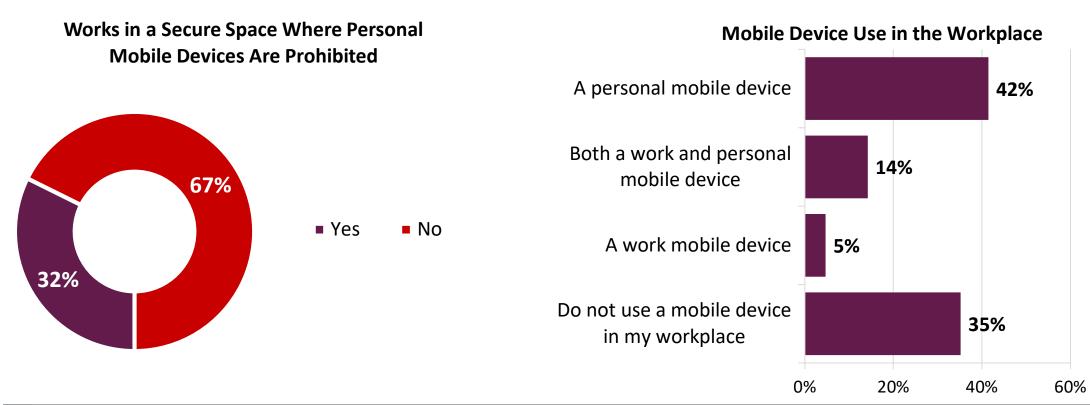
What do you see as the biggest work-related challenges coming over the next year in your agency? (select all that apply)

•



18

## Mobile Devices in the Workplace

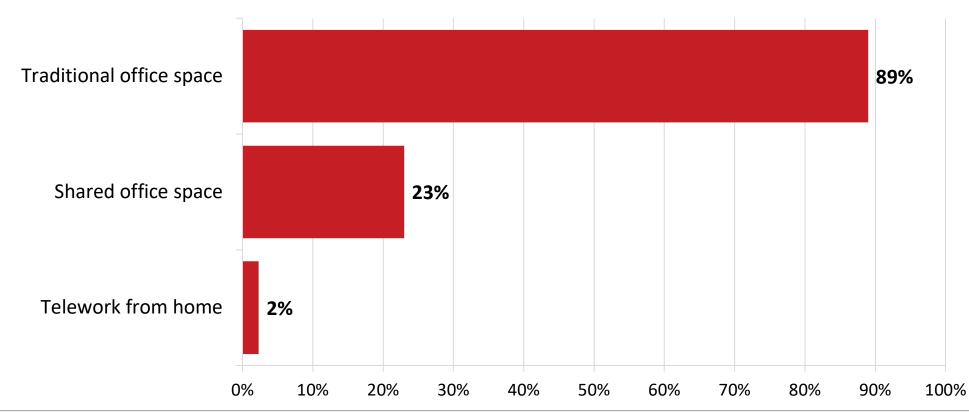


Do you spend the majority of your time at work in a secure space where personal mobile devices are prohibited? Which of the following do you use while you're at your workplace?

e



### Work Locations



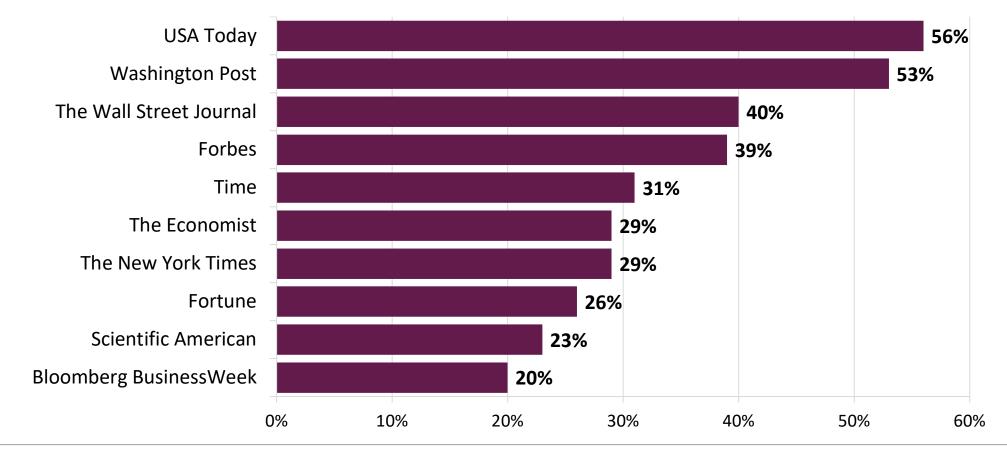
% Always/Often

## Media Results

•



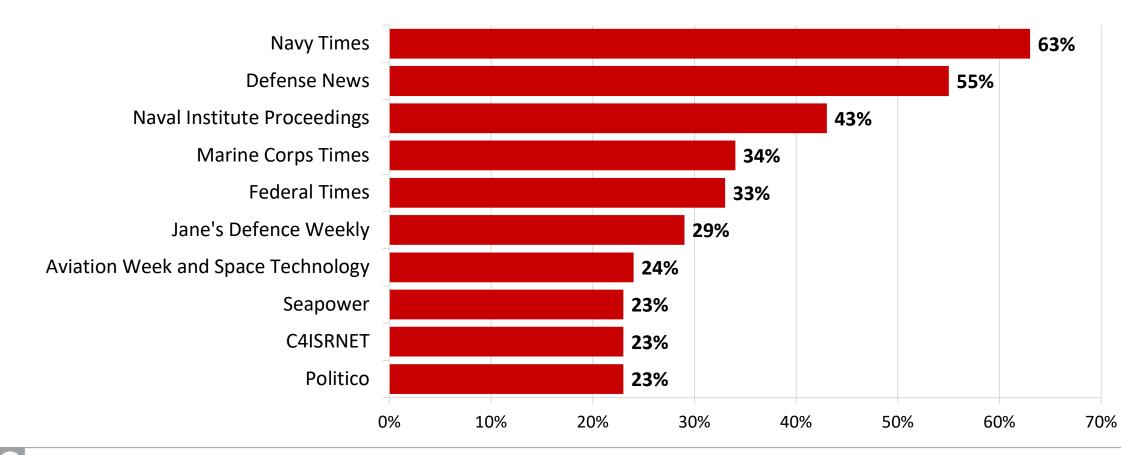
## Top Print Business & News Publications Read



From the list below, please indicate what print publications you read on a regular basis (3 of 4 issues) and which you occasionally read.

•

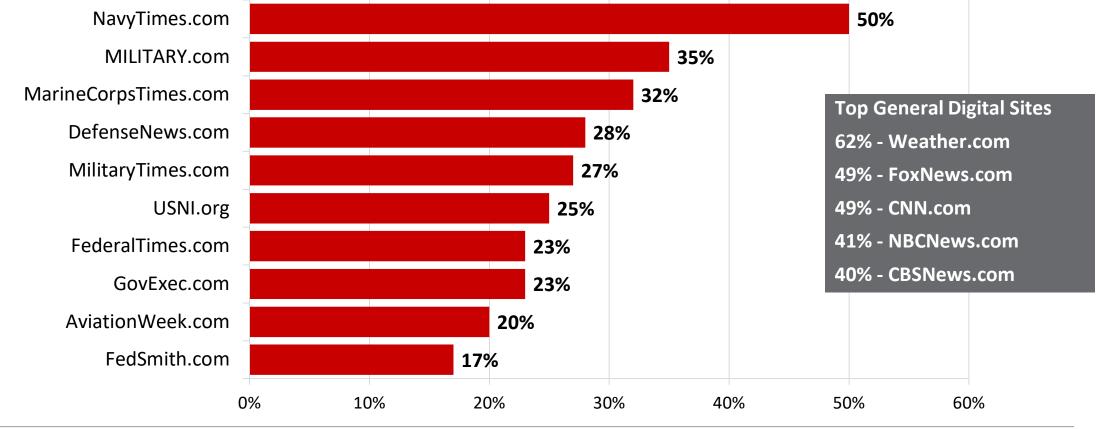
## Top Print Federal & Congressional Publications Read



•



## Top Federally Focused Digital Sites Visited

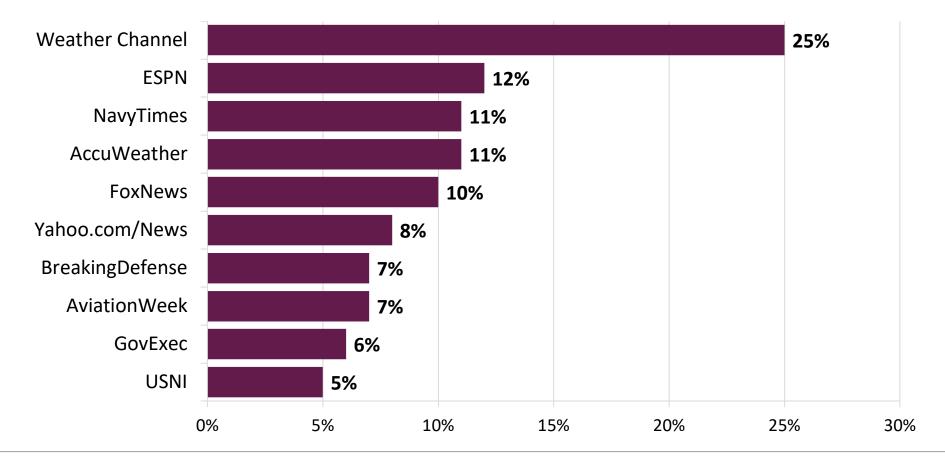


From the list below, please indicate which of the following you access digitally (i.e. websites, mobile sites, apps) for news or information.



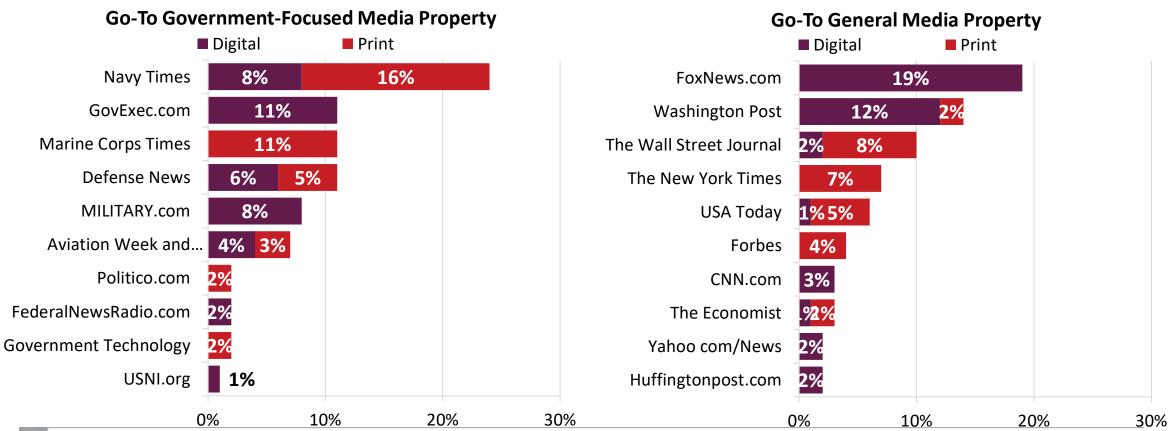
24

## Top Apps Downloaded on Mobile Device



(e)

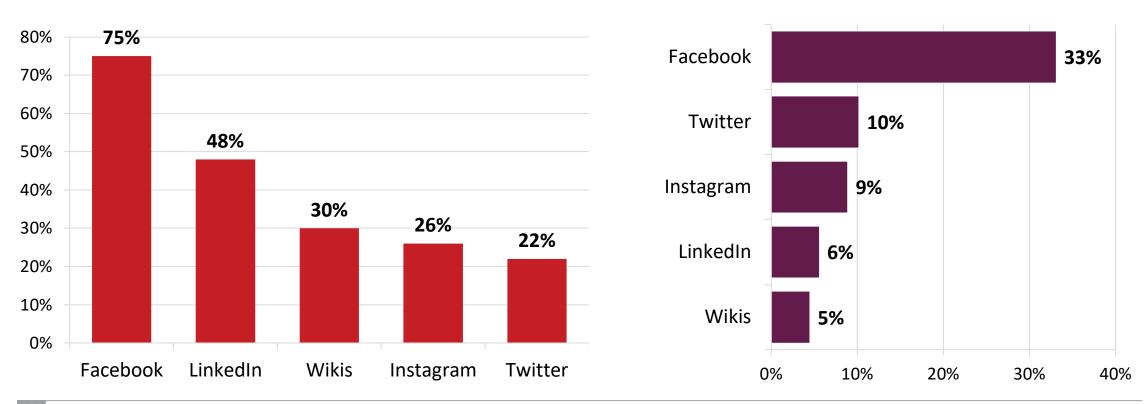




If you could only choose one government-focused media property as your "go-to" source for work-related news, which would you choose? If you could only choose one general media property as your "go-to" source for news, which would you choose?



### **Online Social Sites**



**Top Online Social Sites Used** 

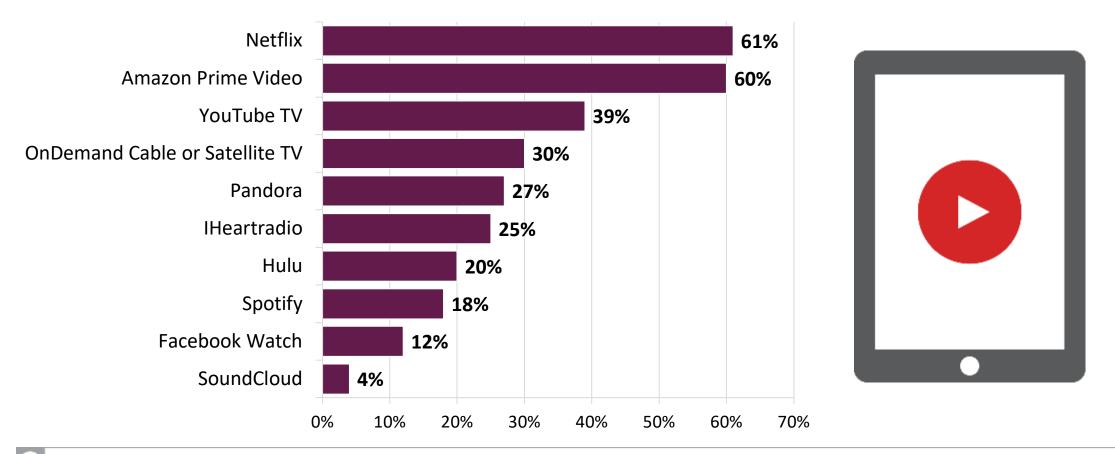
#### **Daily Online Social Site Use**

Please indicate how often you visit the following social networking sites:.

(e)

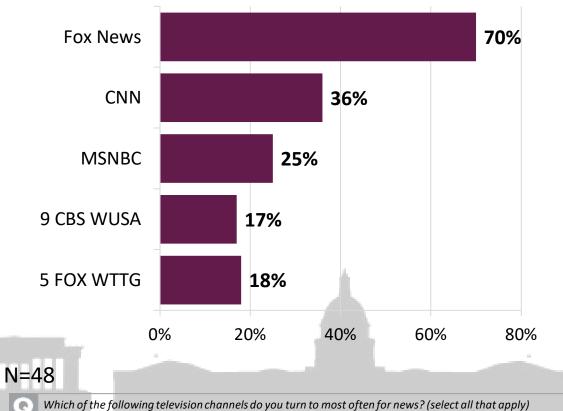
26

## Lifestyle Media Streaming Services

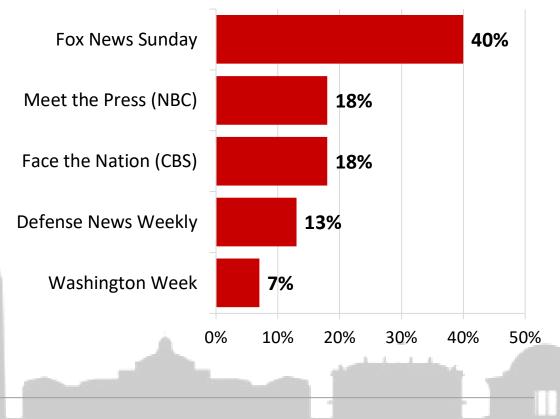


## DC METRO AREA TV News Top Five

TV News Channels







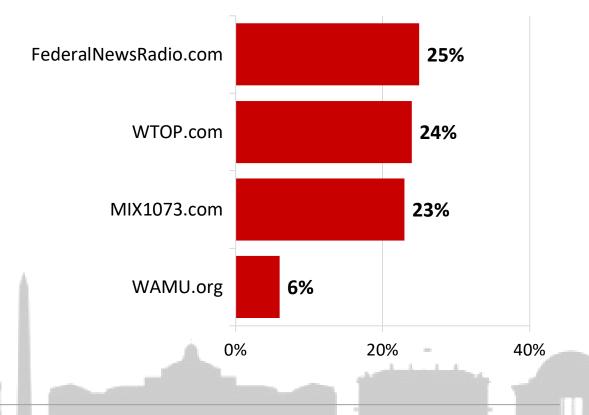
Please indicate which of the following news programs you watch. (select all that apply)



WTOP 103.5 42% WJFK 106.7 FM 29% WMAL AM 23% 7% WHUR 96.3 FM 6% WETA 90.9 FM 0% 10% 20% 30% 40% 50% N=48

**Radio Stations** 

# 29



#### **Radio Websites**

Please indicate which of the following radio stations you listen to. (select all that apply)
Please indicate which of the radio station websites you visit. (select all that apply)

## Confidence & Marketing Impact Index

#### Confidence in News

	Not too much confidence/No confidence	A great deal/A fair amount	Score (1-4)
Defense News	12%	88%	3.13
NPR	13%	87%	3.33
The Wall Street Journal	16%	84%	3.18
Federal Times	21%	79%	2.87
CBS News	24%	76%	2.74
GovExec	25%	75%	2.85
Army Times	25%	75%	2.73
NBC News	27%	73%	2.77
The New York Times	28%	72%	2.79
Washington Post	29%	71%	2.83
Forbes	29%	71%	2.76
WTOP*	32%	68%	2.86
ABC News	41%	59%	2.61
MSNBC	42%	58%	2.52
CNBC	43%	57%	2.53
Fox News	46%	54%	2.39
Politico	48%	52%	2.33
The Hill	51%	49%	2.39
USA Today	52%	48%	2.35
CNN	56%	44%	2.31

How much confidence do you have in the following sources in the news that they report?

Q

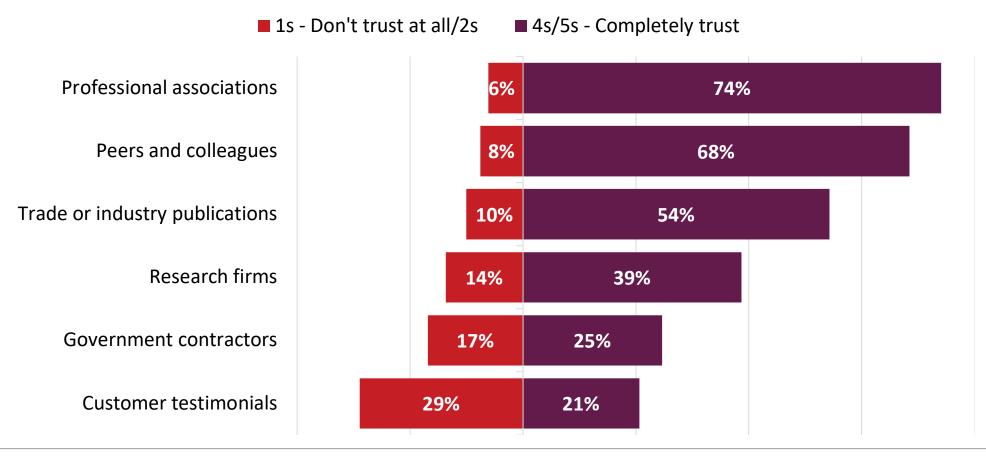
\*Asked only in DC metro area

Confidence

## Marketing Tactics



## Trusted Sources of Information

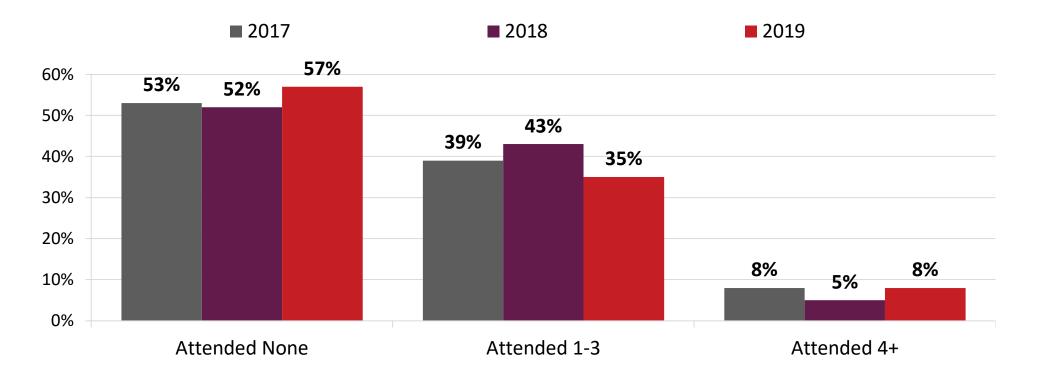


Generally, to what extent do you trust news and information you seek for your job from each of the following?

•

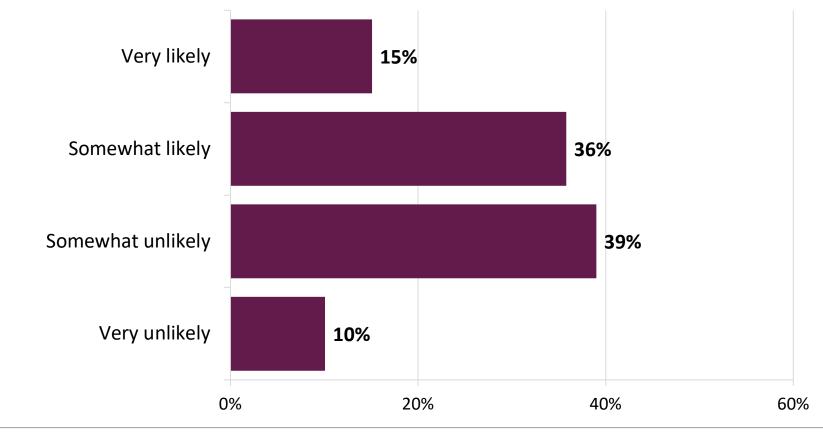


#### TREND 2017-2019 Event Attendance in Past 12 Months



(e)

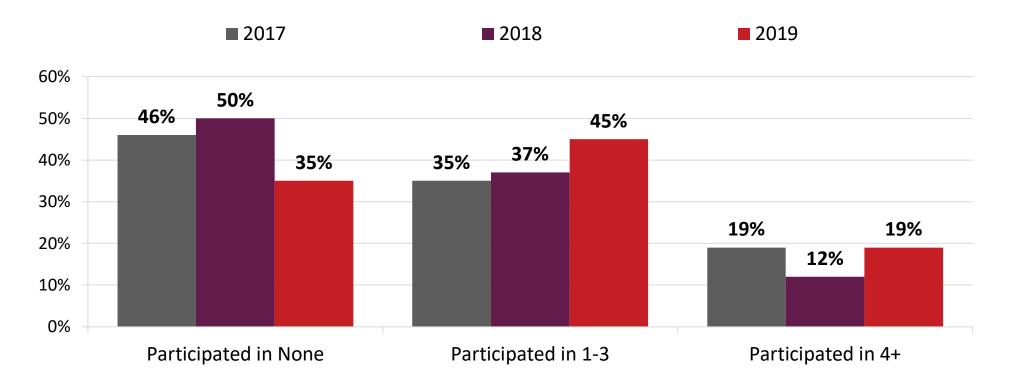
## Likelihood to Attend Work Events on the Weekend



(e



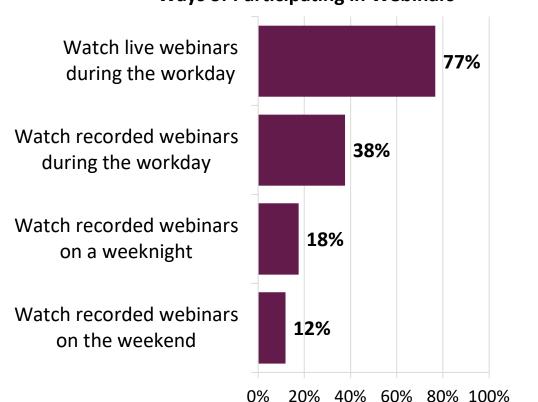
#### TREND 2017-2019 Webinar Participation in Past 12 Months



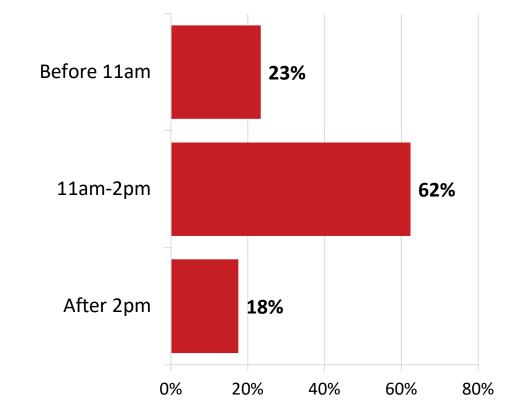
#### FEDERAL MEDIA & MARKETING STUDY 2019



### Participating in Webinars



#### Ways of Participating in Webinars



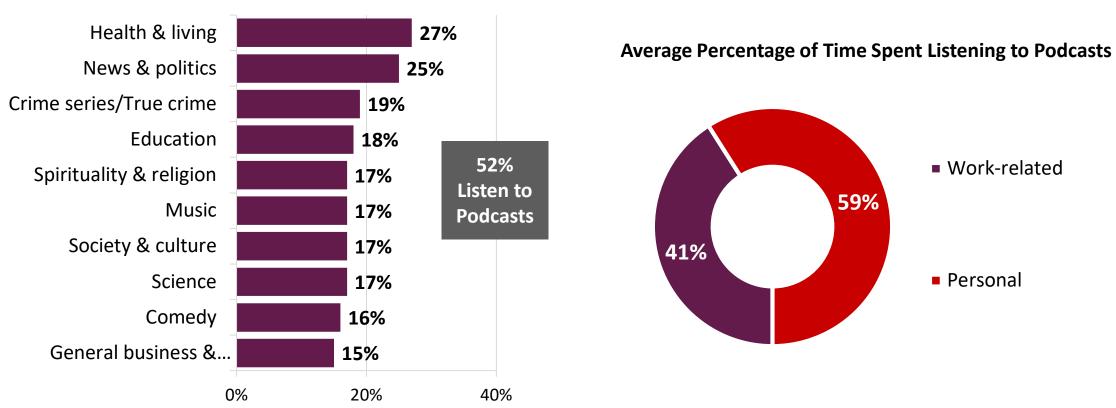
#### **Preferred Time to Participate**

e

In which of the following ways do you participate in webinars? (select all that apply) During what time in your typical workday do you prefer to participate in live webinars? (select all that apply)



## Listening to Audio Podcasts



Top Types of Audio Podcasts Listened To

Which of the following, if any, types of audio podcasts do you listen/subscribe to? (select all that apply) e What percentage of the time you spend listening to podcasts is work-related vs. personal?

38



#### Advertisements in Podcasts

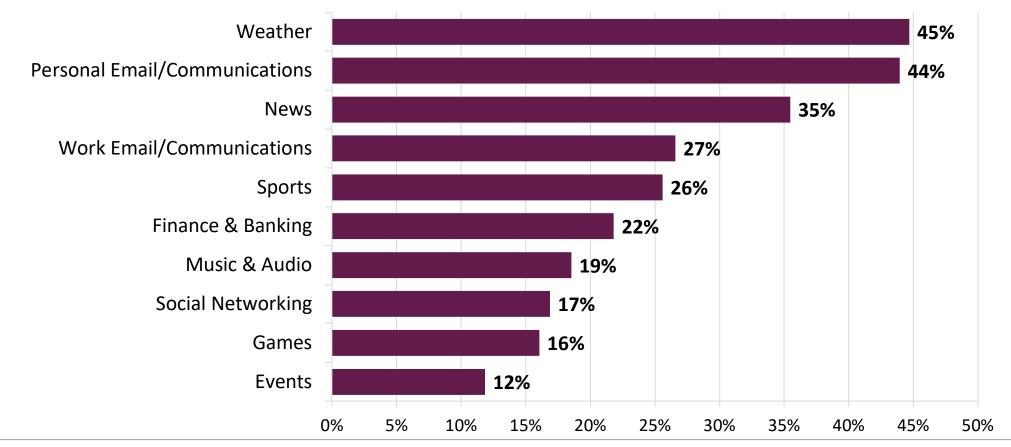




Have you heard a work-related advertisement during a podcast? When you listen to podcasts, do you generally...?

e

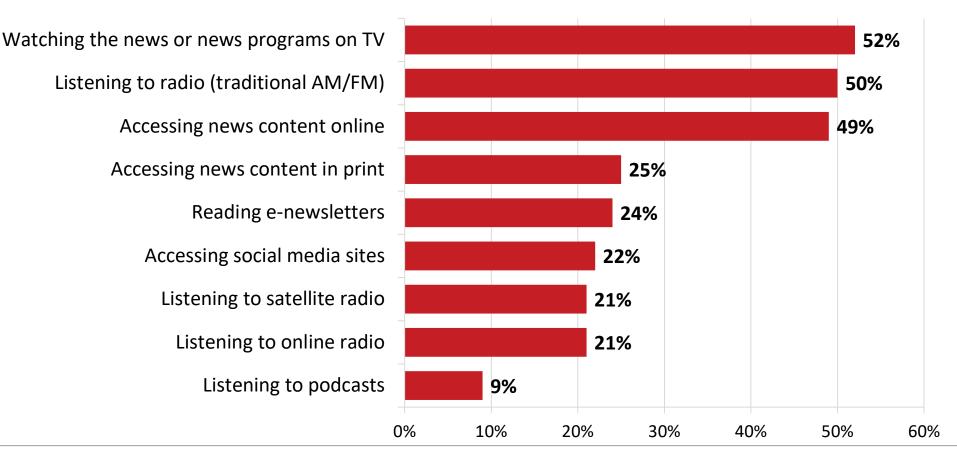




Which of the following app types, if any, do you allow push notifications from on your mobile device? (select all that apply)

.

Time Spent on an Average Workday: 15+ Minutes Per Day



e



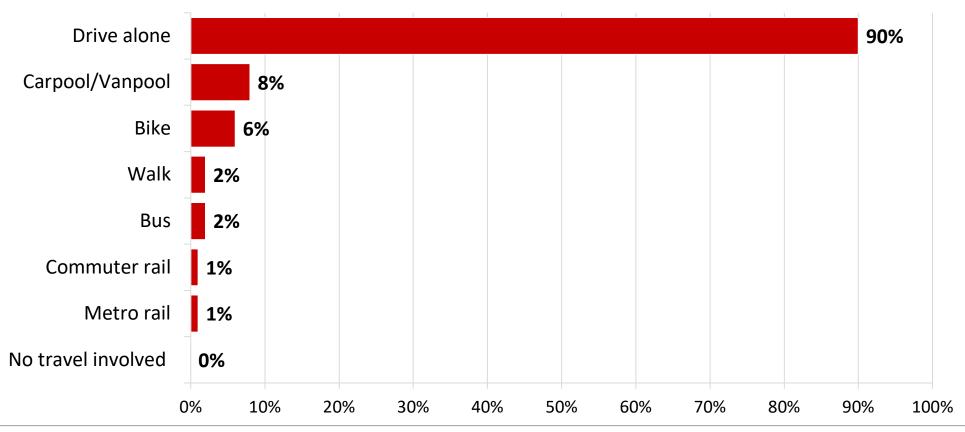
## Media Consumed During the Workday

		Wake Up	Morning Commute	During the Workday	Lunch Break	Evening Commute	After Work
Watching	Broadcast/cable TV	14%	2%	0%	4%	1%	60%
	Online streaming video	2%	1%	1%	7%	1%	51%
Listening	AM/FM radio	12%	56%	4%	7%	37%	8%
	Satellite radio	2%	24%	4%	2%	23%	5%
	Podcasts	7%	11%	4%	2%	9%	8%
Reading	National print newspaper or magazine	16%	4%	8%	7%	2%	30%
	Local print newspaper or magazine	11%	2%	15%	8%	0%	40%
	Digital newspaper or magazine	22%	2%	20%	8%	1%	31%
	Social media sites	11%	5%	7%	25%	2%	54%

FEDERAL MEDIA & MARKETING STUDY 2019



## Primary Transportation

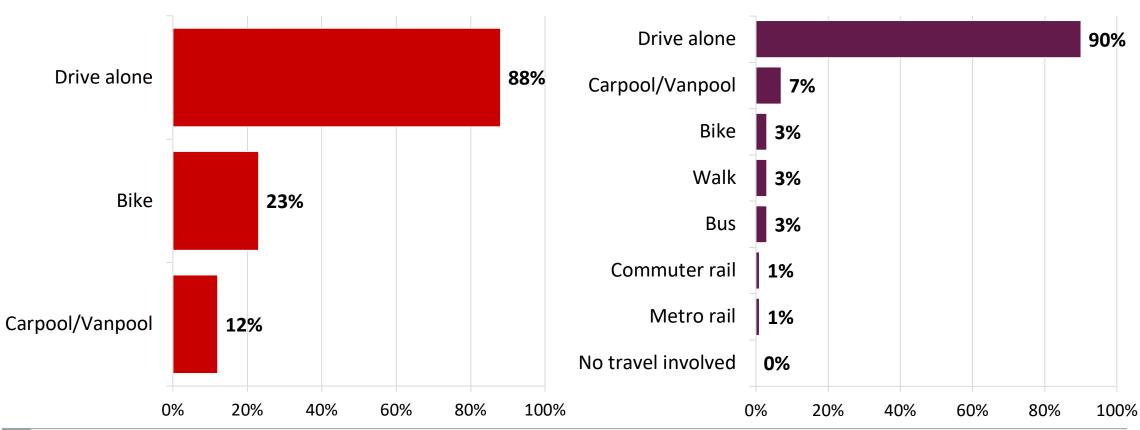


•



**Outside Washington DC Metro Area** 

### Primary Transportation



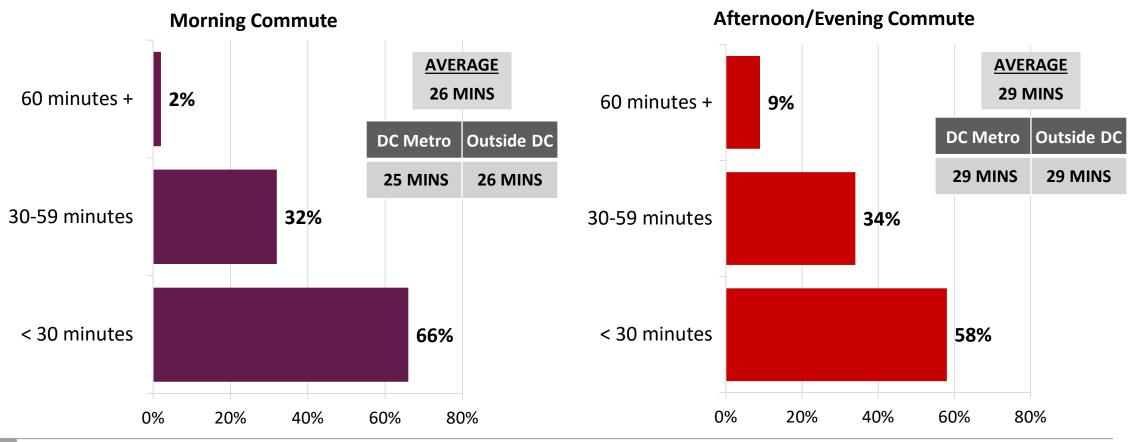
Washington DC Metro Area

Which of the following are your primary modes of transportation to get to work? (select all that apply)

•



#### Commute Time



On average, how long is your morning commute to work? (open end)

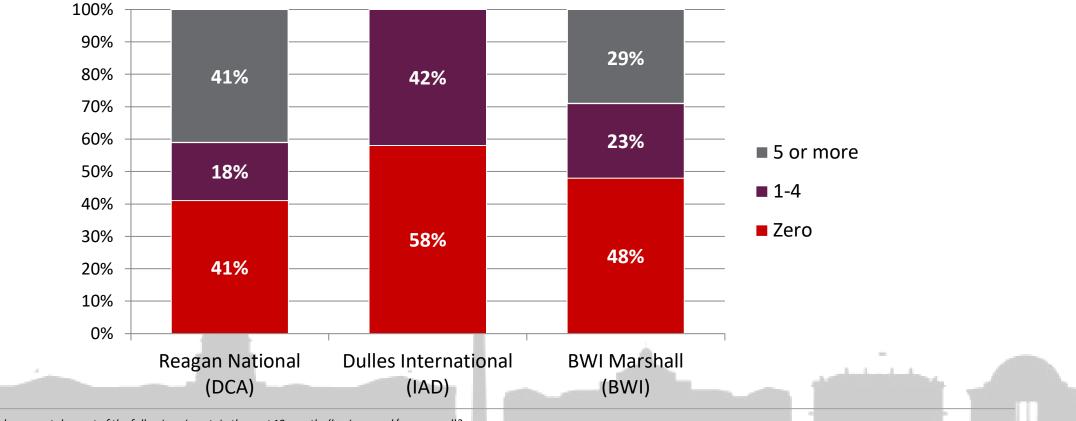
•

On average, how long is your afternoon/evening commute from work? (open end)

#### DC METRO AREA Airport Trips

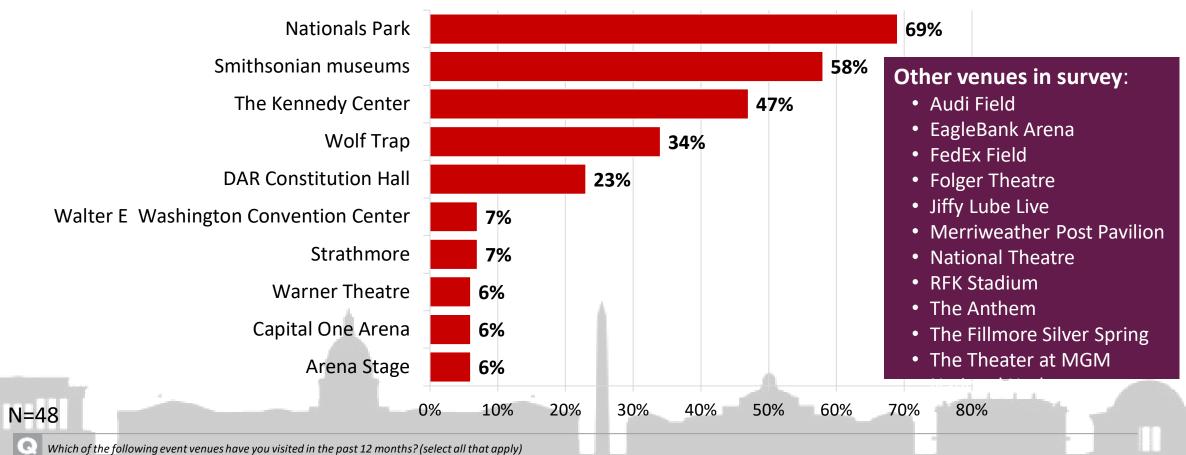
N=48

Q



How many trips have you taken out of the following airports in the past 12 months (business and/or personal)?

#### DC METRO AREA Top Venues Visited



Federal Media & Marketing Dashboard

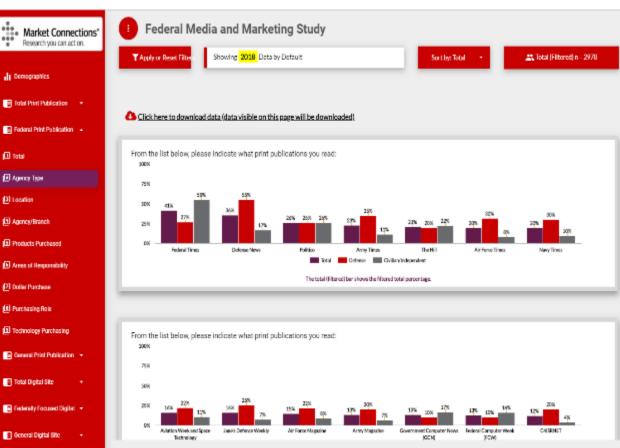


# Federal Media & Marketing Dashboard

For more information and specific cuts in the data, an annual subscription helps plan your media strategy.

- Dynamic and visual user interface
- Your favorite FMMS reports ready and available for immediate use
- The ability to run unique reports, based on your agency, location or product-based needs
- Updated data, when available
- Access to three years of data

#### PURCHASE ONLINE: marketconnectionsinc.com/fmm2019study



# Contact Information

#### Aaron J. Heffron, President

703.966.1706 aaronh@marketconnectionsinc.com

#### Laurie Morrow, Vice President, Research Strategy

571.257.3845 lauriem@marketconnectionsinc.com

